

A background image showing a dense field of blue, spiky virus particles, resembling coronaviruses, against a dark background.

Coronavirus FAQs

Following are the answers to your most frequently asked questions:

Will the DBIA-WPR 2020 Regional Conference and Awards Program in May be rescheduled?

DBIA-WPR is exploring all options and will communicate the final decision to our customers and members as soon as we can.

Will my registration fee for postponed/canceled chapter events, education courses/workshops and/or DBIA-WPR Conference and Awards Program (*if postponed*) be refunded?

Registrations for WPR March/April chapter events will be transferred to rescheduled dates (posted on WPR online calendar). Registrations for WPR Conference and Awards Program will be transferred to the next Conference and Awards Program (*if postponed*). Upon written request (admin@dbiawpr.org), you may receive a refund for March/April chapter events and conference/awards (*if postponed*).

Registrations for DBIA education courses/workshops have the option to transfer their registration to a class later in the year. This request should also be in writing but directed to the DBIA National via email: meetings@dbia.org. Given the large demand, please allow for longer response times than usual. DBIA promises we'll respond as soon as possible.

As an attendee, how do I request a refund or a transfer?

Email your regional request to: admin@dbiawpr.org

Email education courses/workshops requests to DBIA National: meetings@dbia.org.

When will my registration refund be issued? How long will it take?

We will make every effort to process your refund within 45 days.

How do I cancel my conference hotel reservation?

Please contact the hotel directly to cancel your reservation.

Is DBIA refunding travel or other transportation costs?

DBIA will not refund individual travel costs. Check with your airline regarding their refund policy.

Will sponsors for the WPR Conference and Awards Program receive a refund?

Sponsorships will be transferred to rescheduled event (date to be announced). Upon written request (admin@dbiawpr.org), sponsors may receive a refund.

How will I earn my continuing education credits?

As we all “wait and see” as it relates to opportunities for face-to-face meetings, DBIA has numerous online options available including archived [webinars](#) and [conference recordings](#) for which you can receive continuing education credit.