Delivering a Lean Design-Build Project

David Umstot, PE, CEM

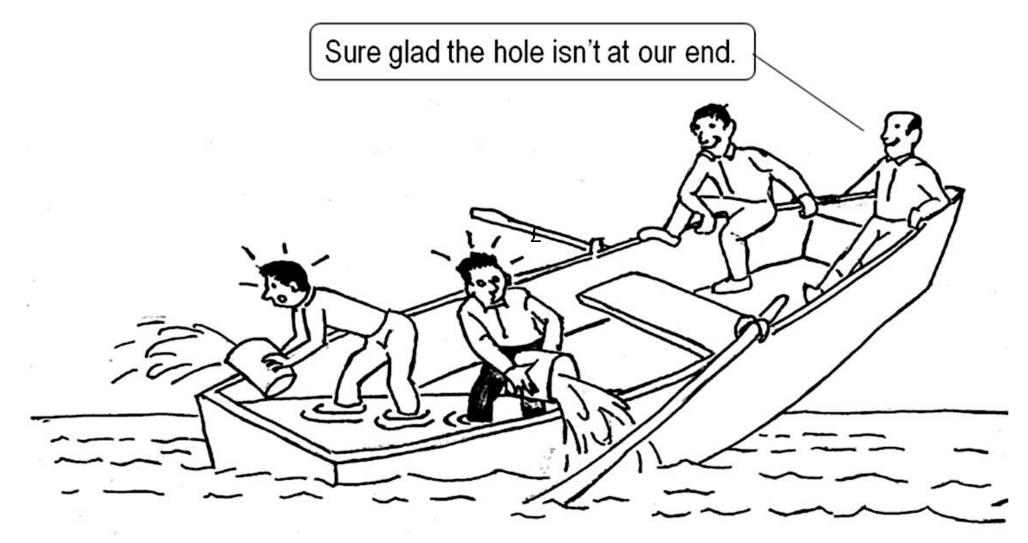
Past President, DBIA WPR

18 July 2019



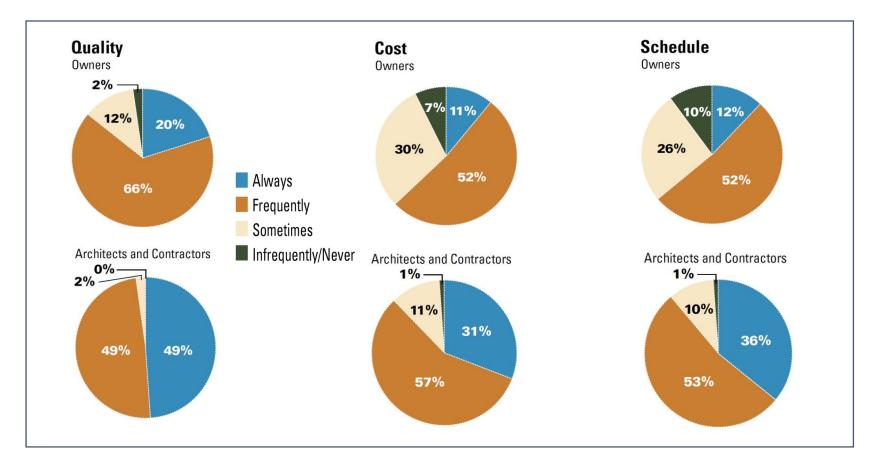
Dedicated to my friend and Design-Build advocate, Jacob Williams

Sink or Swim Together?



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Owner Values and Satisfaction



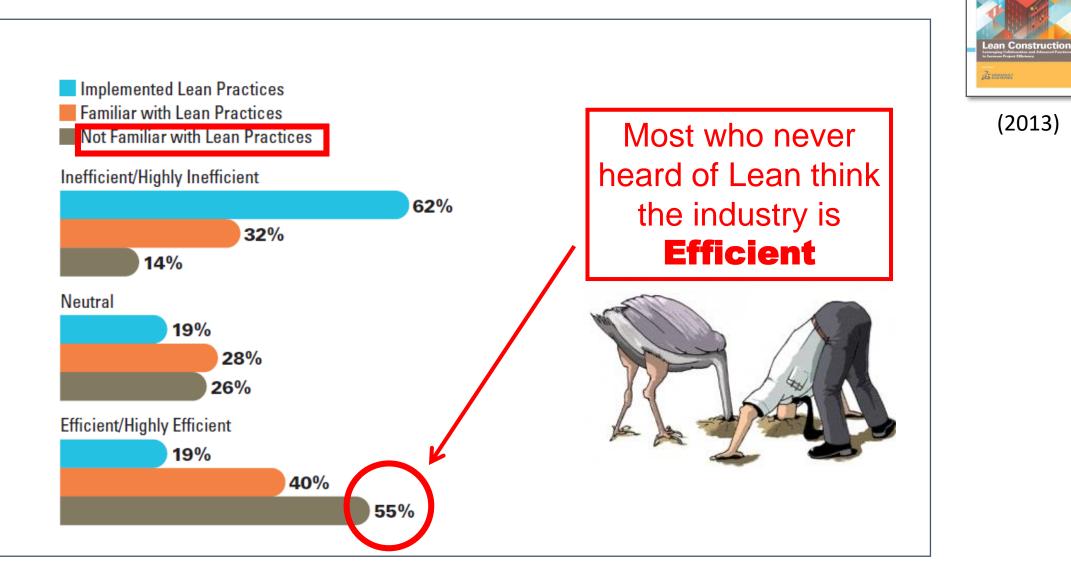


(2014)

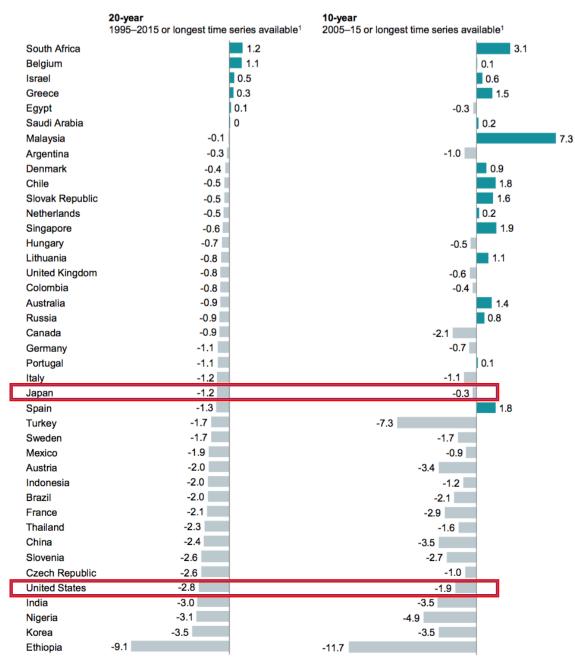
2.5 to 3X Disconnect!

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Industry Efficiency



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Productivity Differential between Construction Market Sector and Overall Economy by Country

Source: McKinsey (2017)



Construction matters for the world economy ... but has a long record of poor productivity

Construction-related spending accounts for

13% of the world's GDP

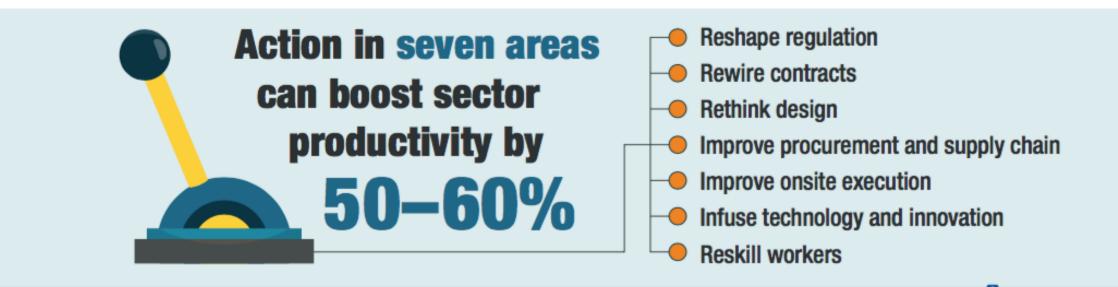
...but the sector's annual productivity growth has only increased

1% over the past **20 years**

\$1.6 trillion of additional value added could be created through higher productivity, meeting half the world's infrastructure need

Source: McKinsey (2017)

XXX



5–10X productivity boost

possible for some parts of the industry by moving to a manufacturing-style production system





"Ours is the only trillion dollar industry in the history of the world in which the misguided owners demand processes that increase cost and reduce quality." - Barbara White Bryson

The Business Case for Lean

3 2 As here to finish on or As here to finite or ahead of below original schedule!!! budget

Lean Tenets



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Eight Types of Waste



Overproduction



Transportation

Waiting



Over Processing





Underutilizing the creativity of project team members

Typical Types of Design Waste

- Rework
- Lack of Coordination Between Disciplines
- Inefficient work flow
- Over design of systems (diversity and factors of safety)
- Poor design that generates waste during construction
- Designing over allowable budget
- RFIs



Typical Types of Construction Waste

- Waiting on another trade
- Waiting on information
- Waiting on supplies
- Rework
- Requests for Information
- Change orders
- Inadequate Resources
- Inefficient work flow
- Workarounds
- Multiple handling of material
- Excess material
- Safety losses
- Improper sequencing of work

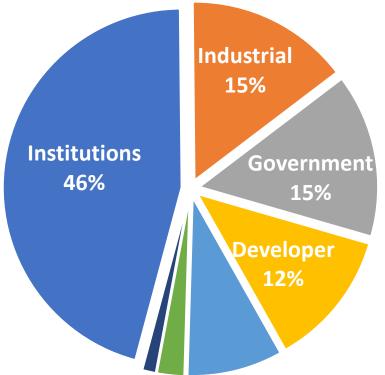


Owner Satisfaction & Project Performance Research Overview

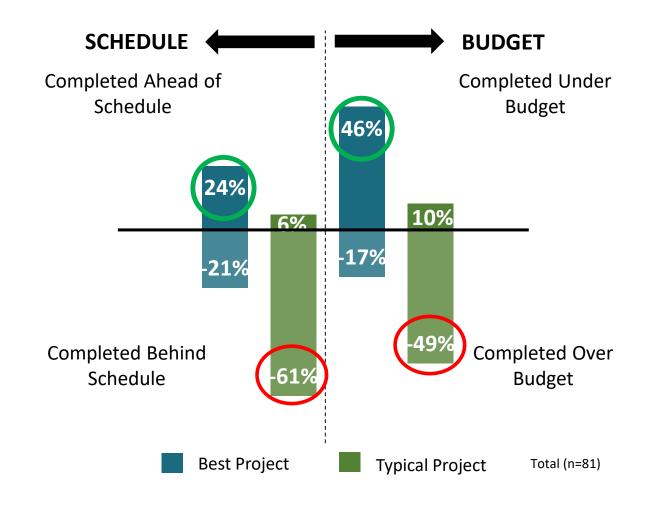
Objectives:

- Benchmark owner satisfaction & project performance
- 2. What is the impact of Lean?

Survey: 81 Owners/ 162 projects



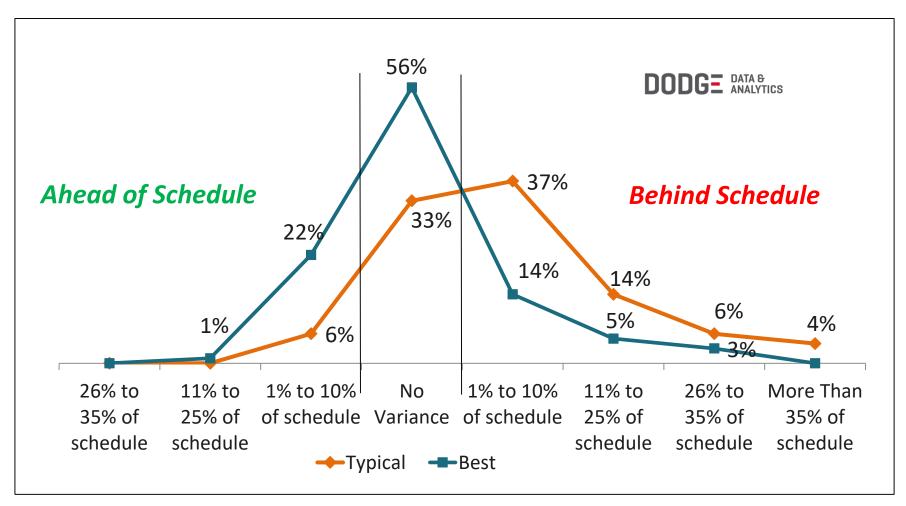
Performance from Approval of Capital Project (% of Best/ Typical Projects)





Schedule Performance

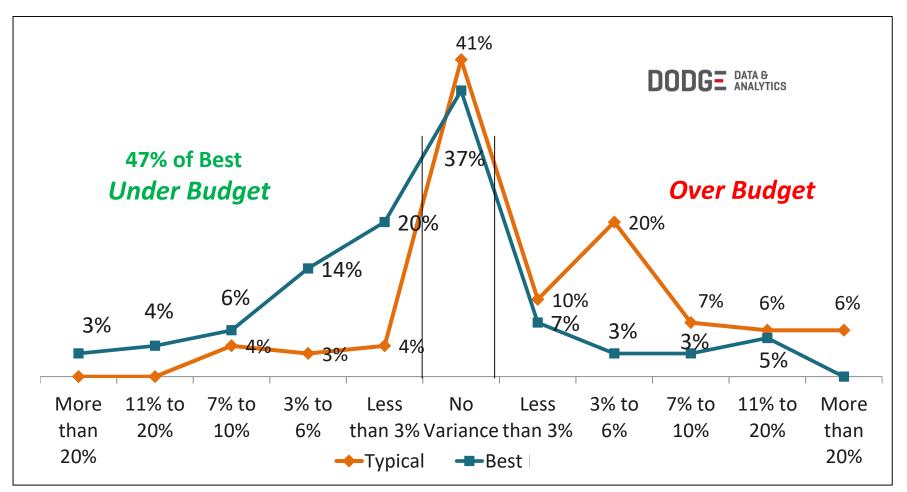
Variance of Final Schedule vs. Allocated Capital Schedule



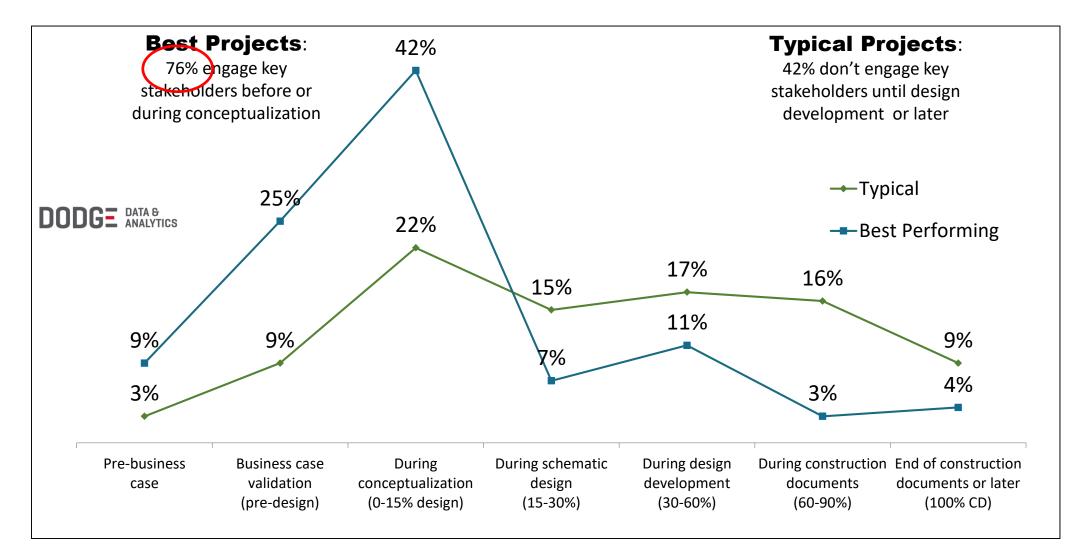
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Budget Performance

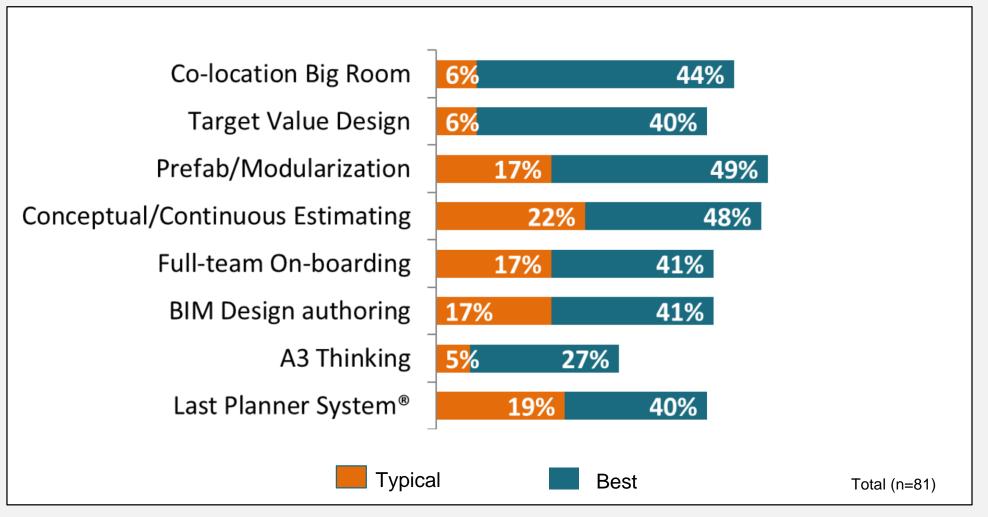
Variance of Final Cost vs. Allocated Capital Budget



Timing of Key Stakeholder Engagement



LEAN TOOLS USE IN BEST VS. TYPICAL PROJECTS





Big Room – What?

- Mindset
- Intense focus on advancing work
- Refers to the behaviors & actions of team
- Its about the collaborative behavior of a team and the work they are producing



Effective Big Room

- Foster behavior leading to high performing team
- Adds significant value
- Drives down overall project costs
- Rapid advancement of work in short time frame
- Less rework and less waste
- Collaborative brain power together



Target Value Design (TVD)

"A collaborative, team-managed design process that is used throughout all stages of design and construction to ensure that projects are delivered within the allowable budget, that projects meet the operational needs and values of the users and that projects promote innovation to increase value and eliminate waste".

TARGET VALUE DESIGN VS. TRADITIONAL ESTIMATING APPROACH

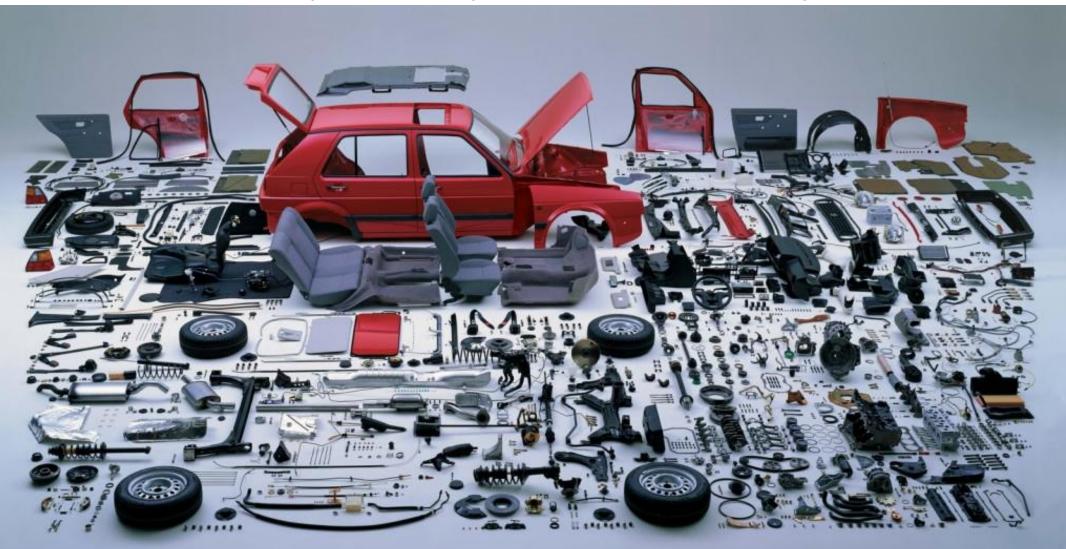
Target Value Design

- Cost as an input to design
- Share information early and often
- Rapid model based estimating
- Carry multiple solutions sets forward as long as possible
- Provide cost feedback to concepts rather than drawings
- Graphical display posted for all to see

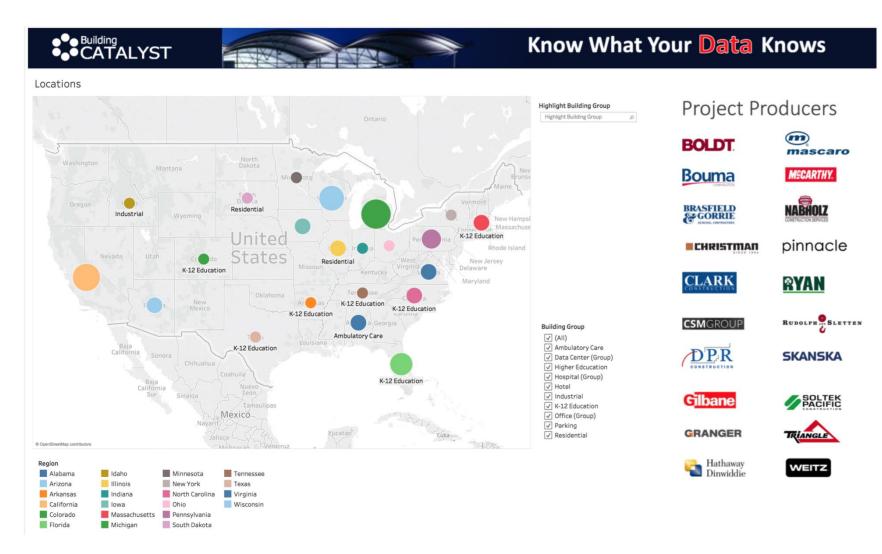
Traditional

Cost as an output of design *Wait till I'm finished; don't bother me* mentality Time consuming manual quantity take-off Early commitment to design solutions Design, then calculate cost of design Tabular cost estimates and reports for owners

Would you buy a car this way?



Big Data and Predictive Analytics



●● Building ●● CATALYST

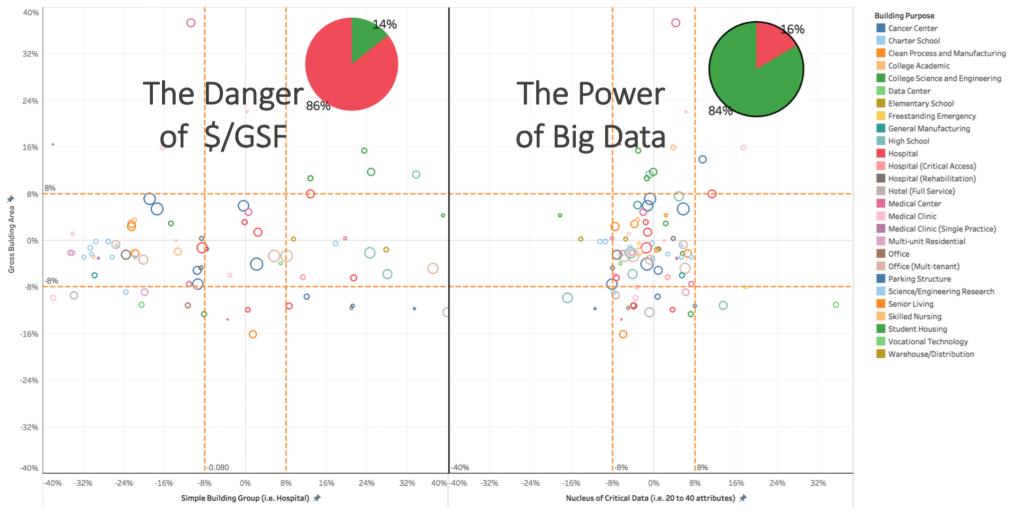
Know What Your Data Knows



(AII)

*

Variation - Direct Building Costs (Normalized to St. Louis 2019)

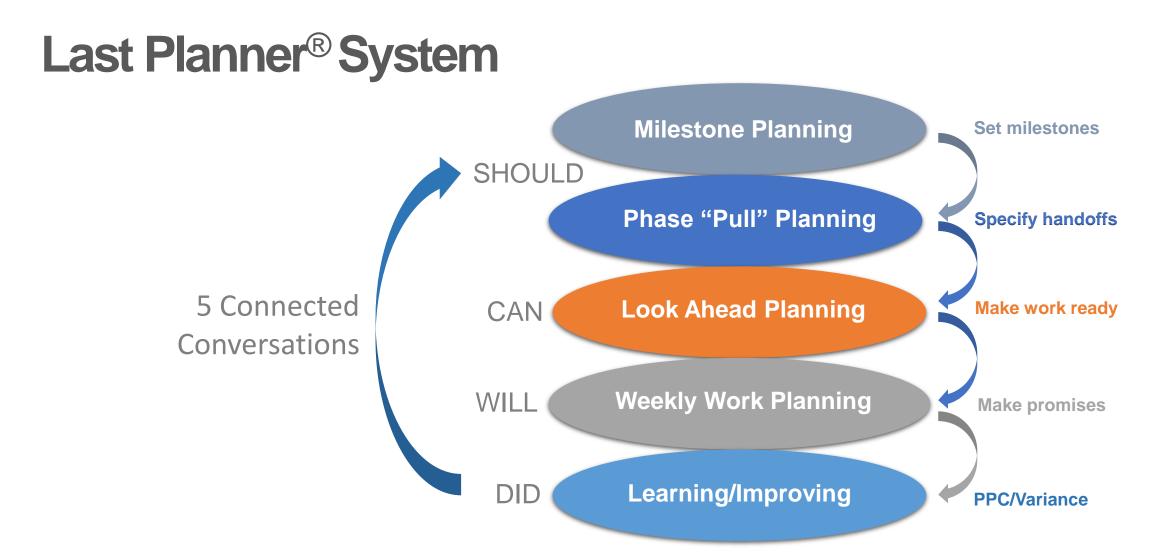


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●● Building ●● CATALYST

Know What Your Data Knows





University of Washington Population Health



Integrated Design-Build Contract Between Owner and Design-Builder Cost Plus Fee with a Final Target Cost

2.5 Incentive Compensation. The Incentive Compensation and the Incentive Compensation Percentages of the Risk/Reward Team Members will be set forth in the Incentive Distribution Spreadsheet. The Incentive Compensation can be adjusted by Modification. Incentive Compensation may be provisionally earned during the Project but will not be earned or paid before Final Completion.

Population Health Facility – UW Project No. 205430 Integrated Design-Build Contract Between Owner and Design-Builder 00 52 53

Page **15** of **62** Addendum No. 3 – 13Jan2017 **1.10.6** Lean Principles. The Design-Builder will utilize Lean[™] principles and techniques (the "Lean Principles") as developed or defined by the Lean Construction Institute[™] and as generally identified below.

1.10.6.1 **Open Communication.** Communication is open, clear, and direct. It is important that the Owner and all Design-Build Team Members be apprised of information that affects their performance or which they can impact. Communication will be directly between the immediate participants through the most expeditious manner, with information or decisions documented, and made available to the Owner and Design-Build Team Members. The goal of communication in Lean[™] is to ensure that the Owner and all Design-Build Team Members have a high level of common understanding.

1.10.6.2 **Collaboration.** The Design-Build Team Members will freely share concepts and ideas with each other to improve the overall Project outcome. Within the limits of licensing or professional registration, the Design-Build Team Members will review each other's portions of the Work and recommend improvements and will openly consider suggestions from the Owner and all Design-Build Team Members. Nothing in this Section changes a Design-Build Team Member's responsibility for its portion of the Work or requires another Design-Build Team Member to assume responsibility for, or to engage in portions of the Work that require licensure beyond that necessary to perform its respective Work.

1.10.6.3 **Reliable Promising.** Effective Project planning requires that each Design-Build Team Member clearly communicate its needs and provide reliable promises to other Design-Build Team Members with regard to its own performance. If a Design-Build Team Member discovers that it will not achieve a promise, it must immediately inform the PMT identifying when it can perform, and any impediments to its performance.

1.10.6.4 **Commitment-Based (Pull) Scheduling.** The Milestones will be collaboratively developed by the Owner and Design-Build Team Members based on the Owner's schedule requirements and realistic durations agreed by those who are primarily responsible for delivering the information, services, or materials for various components of the Project. In making detailed work plans for accomplishing the various Milestones, Design-Build Team Members will use a planning system based on requests and commitments by Design-Build Team Members to each other for information, materials, or resources that the requester needs to accomplish its task by a certain time in order to optimize the flow of Work through the Project by increasing schedule reliability and reducing bottlenecks and activities that do not facilitate achievement of the Milestones.

1.10.6.5 **Elimination of Waste.** Design or construction effort that does not add value is waste and will be reduced or eliminated. Design effort that is not necessary for construction or for regulatory purposes will be avoided. Similarly, construction resources and materials that are not incorporated into the completed Project will be reduced or eliminated. The Design-Build Team Members will maximize the use of just-in-time delivery of materials and information to reduce waste associated with maintaining inventories. 1.10.6.6 **Quality and Reduction in Rework.** Quality is created through careful execution of Work, not by inspection and rejection. The Design-Builder will develop a Quality Assurance/Quality Control work plan (QA/QC Work Plan) for the Project, which will be submitted to the Owner for approval. The Design-Build Team Members will consider innovative ways to design Work that reduces the risk of installation errors. Each Design-Build Team Member must strive to accurately complete its Work and identify any Work that does not meet the Project requirements so that necessary corrections can be identified and executed before, or at the time, the Work is being performed. The Design-Build Team Members will strive to eliminate rework. The Design-Builder will collaborate with the Design-Build Team Members to develop clear and effective procedures for a Design-Build Team Member to handoff its Work to a follow-on Design-Build Team Member so that any quality deviations are caught early.

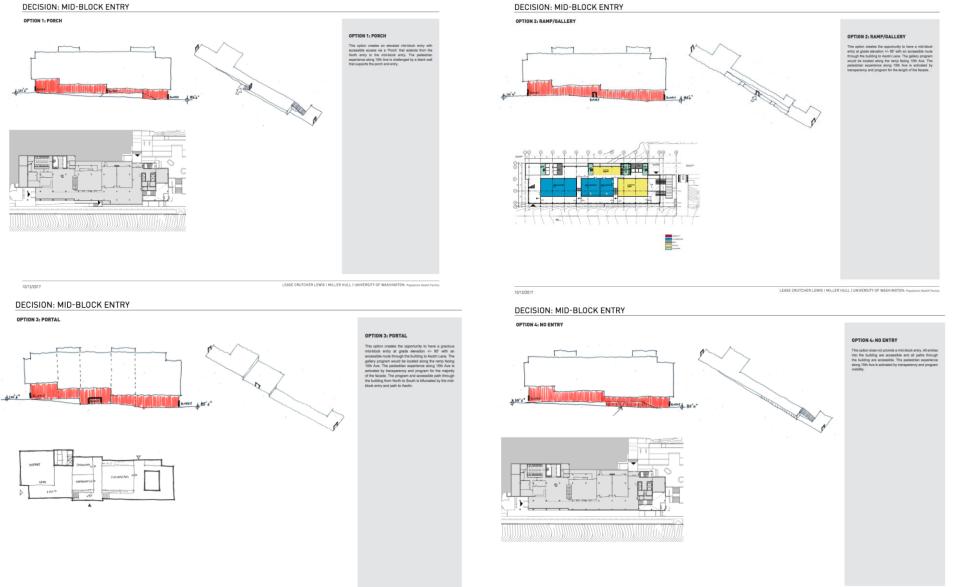
1.10.6.7 **Best Performer.** Work is performed, to the greatest extent possible, by the organization or individual best capable of performing that Work.

1.10.6.8 Value of Ideas, Not Status of Author. Open communication and collaboration leads to the development of new ideas and concepts. Good ideas can come from any Design-Build Team Member, and it is the value of the ideas, not the role or status of the author, that determines whether an idea or concept will be used.

1.10.6.9 **Optimize the Whole Project, Not Its Components.** Under the leadership of the PMT, each Design-Build Team Member will focus efforts on creating value for the Project as a whole within the Project Charter. Efforts to optimize any individual Design-Build Team Member's portion of the Work must benefit the entire Project to be justifiable.

1.10.6.10 **Continuous Improvement.** Dessons learned are generated continuously and used to guide and improve processes while the Project is underway rather than only at its conclusion.

Set-Based Approach to Design



Expanding Services While Minimizing Disruption and Maximizing Retention of Existing Infastructure

LAX TERMINAL CORES PROJECT TO PREPARE FOR THE PLANNED AUTOMATED PEOPLE MOVER

11111

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Proposers shall submit a two-page narrative, not including any supporting tables, diagrams or illustrations outlining the Proposers' methods in integrating innovative design concepts and existing conditions of the work site and how that integration will be planned, executed and documented. Proposers should focus on how quality will be instituted as an overarching influence on all stages and aspects of the Project.

6. Risk Management Plan

Provide a Risk Management Plan that identifies the Proposers' strategy in identifying, assessing, and managing risk throughout the Project. Identify those resources that should be included in the Risk Management process and describe the roles they would play.

The Risk Management process should be applied to all stages of the Project and be included in Project Plans and operational documents. In this way, it becomes an integral part of every aspect of managing the Project, in every phase and in every process group.

Provide a preliminary risk register and Risk Breakdown Structure that identifies and assesses preliminary Project risks, both threats and opportunities, and includes an assessment of each along with a preliminary response strategy. The response strategy shall be of sufficient detail to adequately communicate its meaning.

Lean Construction

Proposers are required to submit a plan to incorporate BIM and Lean Construction methodologies in its execution of the Project. The plan should include recommended uses of Lean Construction techniques as they apply to each stage of the Project – Design, Preconstruction and Construction. Additionally, provide a narrative that illustrates the clear benefits to the Project and LAWA. Include Lean Construction tools that may be applicable to the Project and its goals. Examples include Reliable Promises, Last Planner[®] System, Standard Work/ Processes, Value Stream/Process Mapping, etc.

All trade contractors and significant vendors are expected to fully participate in the appropriate selected Lean Construction tools as facilitated by the Contractor. Include in the Plan how the Proposer will prequalify or train those partners to ensure their participation.

In addition, the Plan will require the designation of an internal or outside consultant facilitator. The facilitator shall be trained and competent in establishing work practices for the Lean Construction tools being implemented. Additionally, the facilitator will be required to have the facilitation skills which permit them to remain a neutral party in planning sessions.

8. Safety Plan



Proposers should consider the use of Early Work Packages in the determination of its strategy for accomplishing the Work. Identify enabling projects, including approximate scope, sequencing and phasing.

The overall design submittal requirements for the RFP will include the following:

- a. Target Value Design Plan
- b. Drawings Type and scale described
- c. Listing of anticipated specifications
- d. Design narrative
- Proposed finish materials boards

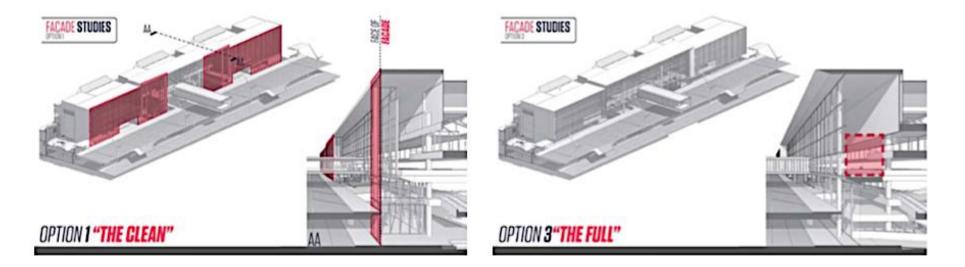
Target Value Design Plan

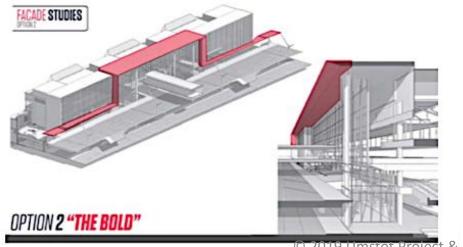
Target Value Design is a collaborative design process involving the Design/Builder, their suppliers, estimators, schedulers and LAWA co-located in one Project Management Office to collaboratively produce a design that provides the best value for LAWA where budget is a design criterion. Proposers shall submit a narrative that discusses the Proposers' successes and failures in performing Target Value Design and a Project plan that details the Proposers' approach to and plan for Target Value Design.

The plan shall include:

- Expected engagement efforts and interface with stakeholders
- Leadership approach during the design process that takes into account unexpected information.
- Approach to estimate development, level of detail and establishment of the target value(s)
- Project planning methods and studies that will be used to develop the Basis of Design.
- Identification of the methodology for developing details in small batches in collaboration with Stakeholders.
- Description of the proposed methodology for prioritization of design details based on Stakeholder prioritization.
- The organization of resources in groups or disciplines or other means and the advantage that organization brings to the design effort.
- A plan that best exploits the advantages of co-location and the expected outcomes.
- Description of design cycles and the methodology that will be used to incorporate lessons learned from previous design cycles.

Set-Based Approach to Design







PROJECT Charter



We value: Working safely Producing quality Collaborating & communicating effectively Having fun Delivering the highest value within budget Achieving schedule milestones Minimizing impacts on airport operations Meeting stakeholder expectations Innovating Managing risk effectively Making a fair & reasonable profit

We will:

Foster an environment of trust with one another Establish & maintain a culture of collaboration Communicate transparently & fairly Promote a culture of safety Keep a positive attitude Succeed as a team Be open-minded Learn from one another Respect each other Ask for help Offer assistance





TERMINAL CORES & APM INTERFACE



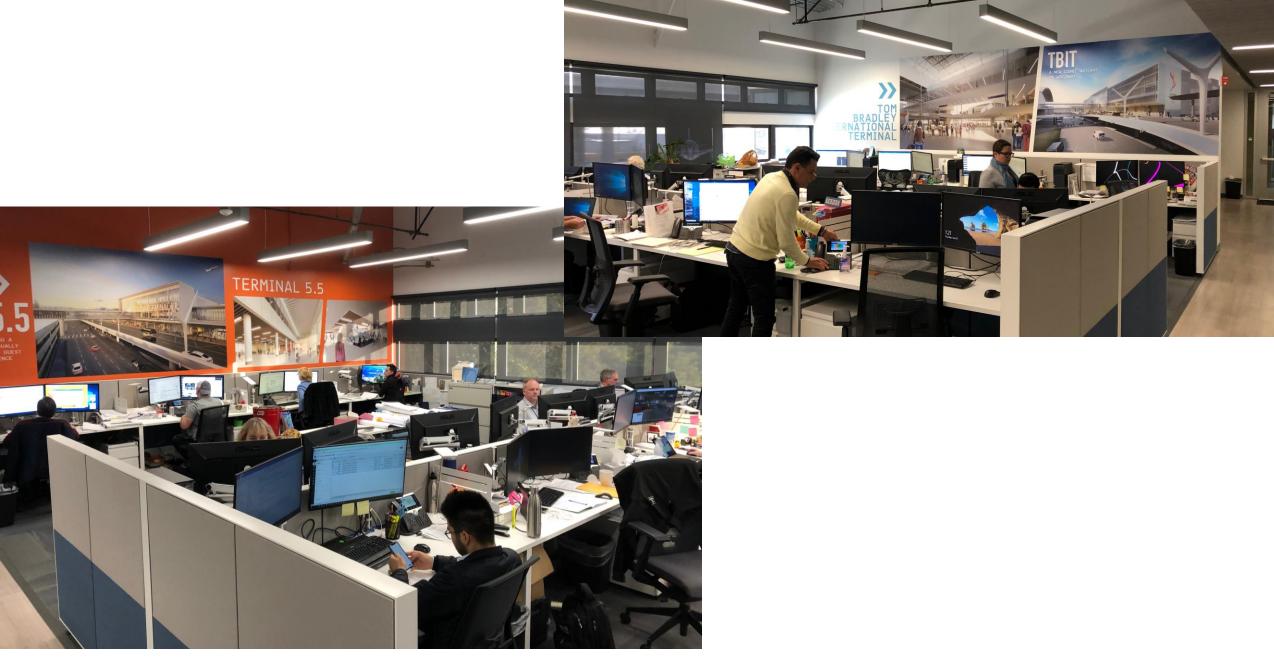
"GOLD STANDARD AIRPORTS DELIVERED

A COLLABORATION BETWEEN LAWA AUSTIN COMMERCIAL AC MARTIN PARTNERS

The Big Room Collaboration Space

© 2019 Umstot Project & Fa





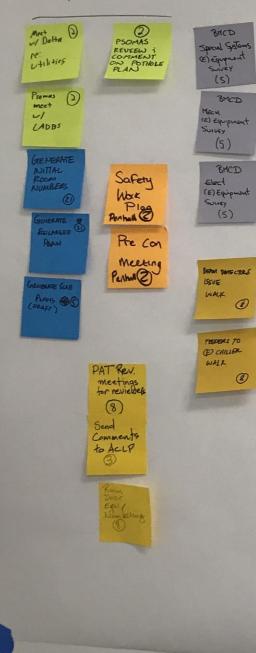






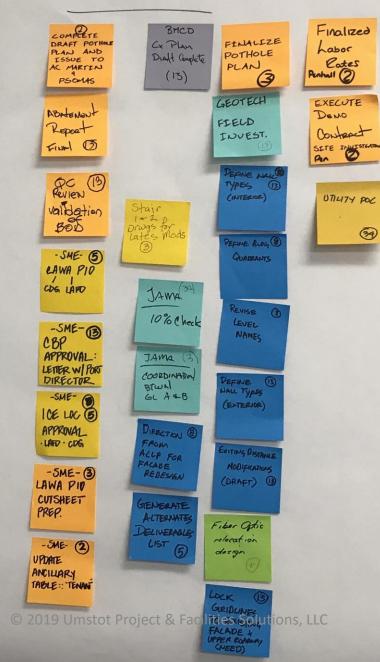


BACKWG



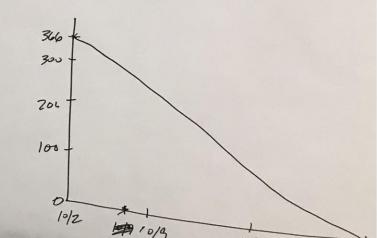
DOING

260



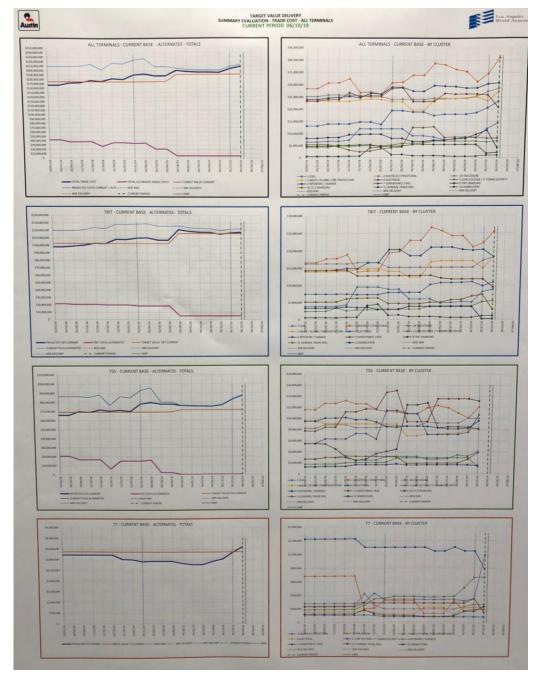
DONE

Scrum Board



Big Room Daily Scrum Stand Up





Target Value Design Cost Tracking by Cluster Group and Overall Elements of Project



UC San Diego – Future College

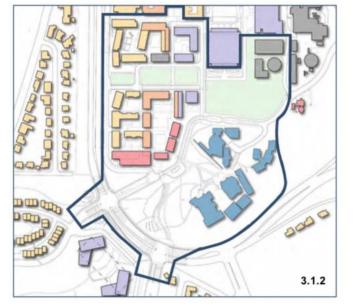
Organizing Ideas Overview

To realize the three fundamental development concepts of this plan as explained in the executive summary; Gateway Experience, Vibrant Mixed-Use Community, and Active Campus Connections; planning and development needs to occur on many levels. The basis of this plan are the following organizing ideas, which will help guide the implementation of the fundamental concepts:



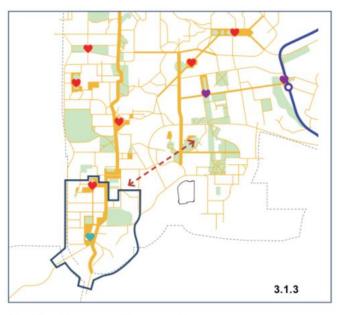
Gateway Experience



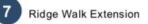


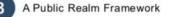
Vibrant Mixed-Use Community





Active Campus Connections





UC SAN DIEGO SOUTH GATEWAY PLANNING STUDY

UC San Diego

B.iv) WORKING TOGETHER OR PROMOTING INTEGRATION

Describe the Team's past performance working together and/or describe the steps the Team has taken to promote <u>integration</u> and a <u>collaborative working environment</u>. The University reserves the right to award more points to those teams who have worked together in a collaborative delivery model. If the Team has not worked together, describe the efforts the Team has undertaken to create a collaborative teaming environment.



C.i) DESIGN BUILDERS PAST PERFORMANCE MANAGING THE DESIGN PROCESS COLLABORATING WITH OWNER (DESIGN EXCELLENCE)

Describe the Design-Builder's past performance in managing the design process **collaborating** with owner's representatives and stakeholders to achieve **Design Excellence**.

UC San Diego

D.ii) ESTIMATING & COST MONITORING PROCESS (MEANINGFUL REPORTING)

Discuss how the estimating and cost monitoring reporting process provided substantive and meaningful information to the owner, including but not limited to use of **Target Value Design** to allow an owner and design team to make informed decisions about the cost implications of design decisions throughout the design process.

Skill-Building for High-Performing Team Leadership







SECTION 01 32 10

COLLABORATIVE CONSTRUCTION PLANNING PROCESS

This Division One section 01 32 10, Collaborative Construction Planning Process, shall replace section 01 32 00, Construction Progress Specification, for this Project.

GENERAL

- 1.1 RELATED DOCUMENTS
- A. Construction Drawings, Technical Specifications, Addenda, and general provisions of the Contract, including Contract General Conditions and Supplementary General Conditions and other Division 01 Specification Sections, apply to this Section.
- 1.2 SECTION INCLUDES
- A. Section Includes:
 - Definitions
 - 2. Basic Requirements of Contractor's Scheduling System
 - Collaborative Schedule Overview/Background
 - LPS Facilitation
 - Collaborative Schedule Process
 - Required Participants
 - b. LPS Implementation Material and Tools
 - c. Preconstruction Meeting
 - d. Master Milestone Schedule
 - e. Phase Pull Scheduling
 - f. 6 Week Make Ready Planning
 - g. Weekly Work Plan
 - h. Workable Backlog
 - i. Daily Work Planning Huddles
 - Deliverables
 - 7. Responsibility for Completion

1.3 DEFINITIONS

- A. Constraint In the context of the Last Planner® System, an input, directive, resource or other requirement that will prevent a task or an assignment from starting, advancing or completing as planned.
- B. Constraint Log A list of constraints, each one with an identification of the individual or champion who promises to remove it by an agreed upon date.
- C. Last Planner[®] System (LPS) A system for project production planning and control aimed at creating a work flow for reliable execution.
- D. Last Planner The person who conducts the final planning of a task or activity and makes the work resource assignments for those in production.
- E. Milestone Plan A master plan schedule developed collaboratively by a project team that identifies major milestones in the project as well as each team members' milestones and their timing.
- F. Pareto chart Named after Vilfredo Pareto, this chart contains both bars and a line graph, where individual values are represented in descending order by bars, and the cumulative total is represented by the line.
- G. Percent Planned Complete (PPC) Metric used in the Last Planner® System to gauge plan reliability. Defined as the ratio of the number of actual activities completed in a given time period over the number of actual activities planned (typically weekly).

01 32 10-COLLABORATIVE CONSTRUCTION PLANNING PROCESS Page in of 10 pages CSU System – Adoption of Last Planner[®] System



VI. SELECTION CRITERIA

- 1. Professional experience of the firm in relation to the work to be performed list each person with their role and office location for all staff identified as a part of this proposal (identify staff of sub-consultants similarly but separately).
- 2. Professional experience of the principals to be assigned to the project list the Principals to be assigned to and involved with the project.
- 3. Professional experience and training of key personnel list staff education, certification and training.
- 4. Demonstrated competence and specialized experience of firm.
- 5. Nature and quality of completed work.
- 6. Reliability of firm and continuity of proposed firm's staff and sub-consultants with firm.
- 7. Firm's workload and demonstrated ability to meet schedules.
- 8. Location of firm office(s) for project coordination and services.
- 9. Demonstrated ability of coordinating and working with various governmental subdivisions, jurisdictions and municipalities. Expertise in the coordination and documentation with those various groups to develop an overall building program (at both a Macro and Micro level) to be included within design build performance criteria as well as creating a change management plan for execution either by the firm or for another entity.
- 10. Demonstrated LEED and ZNE experience and capabilities.
- 11. Demonstrated expertise and experience in cost estimating, scheduling and phasing, value engineering and cost benefit analysis.
- 12. Expertise in state policies and goals concerning, Zero Net Energy design and Carbon Neutral operations.
- 13. Demonstrated effectiveness of Quality Assurance and Control program and procedures being utilized by firm.
- 14. Demonstrated experience and expertise in design/build, design and construction of improvements to existing utilities buildings metading development of design build performance criteria for an existing building; conducting design and construct. Hit very iews.
- 15. Demonstrated abilities of working knowledge of the latest industry techniques such as: Operating in a "Big Room" environment, Design-Build and Progressive Design-Build, Lean principles, Formal Partnering, Last Planner, Target Value design, use of A3's and Choosing by Advantages principals. DGS may utilize elements of these operational tools or none at all. However, DGS is seeking firms who can implement these tools and assimilate into a progressive partnering attitude focused on collaboration to optimize efficiency and value to the state and avoid litigation.

RENOVATE RESOURCES BUILDING – CRITERIA ARCHITECT/ENGINEER DEPARTMENT OF GENERAL SERVICES SACRAMENTO, SACRAMENTO COUNTY RESD PMDB 2018-21 Delivery: Design-Build

Demonstrated abilities of the latest industry techniques such as Operating in a "<u>Big Room</u>" environment, Design-Build and Progressive Design-Build, <u>Lean Principles</u>, Formal Partnering, <u>Last Planner, Target Value Design</u>, use of <u>A3</u>s and <u>Choosing by Advantages</u> principles.

Resources

Cross-mapping between Design-Build Done Right™ and Lean Practices

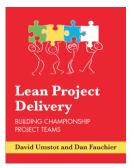
https://www.leanconstruction.org/learning/education/lean-in-design-build/

Local Lean Construction Institute Community of Practice Look Up

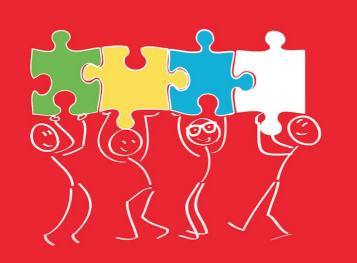
https://www.leanconstruction.org/local-communities/

Lean Construction Institute Publications

https://www.leanconstruction.org/learning/publications/



Lean Project Delivery | Building Championship Project Teams



Lean Project Delivery

BUILDING CHAMPIONSHIP PROJECT TEAMS

David Umstot and Dan Fauchier



Questions?

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